



October 5, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Dominion Energy South Carolina, Inc.'s Request for Approval of an Expanded Portfolio of Demand Side Management Programs, and a Modified Demand Side Management Rate Rider;
Docket No. 2019-239-E

Actions in Response to COVID-19;
Docket No. 2020-106-A

Dear Ms. Boyd:

By this letter, Dominion Energy South Carolina, Inc. ("DESC") hereby provides the Public Service Commission of South Carolina ("Commission") with further updates on the status of its Residential Appliance Recycling program, Home Energy Check-up Tier 2, its Multifamily program, and its Neighborhood Energy Efficiency Program ("NEEP") as a result of the ongoing 2019 Novel Coronavirus ("COVID-19") pandemic.¹

Residential Appliance Recycling

By letter dated April 3, 2020, DESC informed the Commission that the Residential Appliance Recycling program was limited to outdoor pick-ups only. In August, DESC reinstated in-home appliance pick-ups using COVID-19 precautions, while retaining the option for customers to leave appliances outside for pick-up.

Residential Home Energy Check-up Tier 2

In its April 3 letter, DESC further informed the Commission that implementation of its Residential Home Energy Check-Up Tier 2, then scheduled for the June-July timeframe, might be delayed. Implementation of this new program, which provides residential customers with an incentive covering 75% of the costs for

¹ DESC has previously informed the Energy Efficiency Advisory Group that it would be undertaking the actions set forth herein.

the installation of certain energy efficiency measurements, was delayed. However, DESC will begin to implement it on a limited basis in early October. Using COVID-19 precautions, DESC will implement the components of this program that require the least amount of customer contact, such as duct sealing and attic insulation.

Multifamily

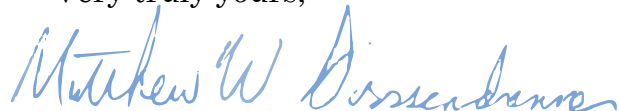
In its April 3 letter, DESC also informed the Commission that implementation of its Multifamily program, then scheduled for the June-July timeframe, might be delayed. Implementation of this new program, which provides for both in-unit (residential) and common area (nonresidential) energy efficiency upgrades at multifamily properties, was delayed. However, DESC began limited implementation in late September. Specifically, DESC is implementing the nonresidential component of the program offering with an incentive equal to 75% of the cost for the upgrade of primarily lighting and heating and cooling equipment in common areas.

Neighborhood Energy Efficiency Program

By letter dated March 12, 2020, DESC informed the Commission that it would temporarily suspend the NEEP as a result of the ongoing COVID-19 pandemic. By this letter, DESC informs the Commission that it will begin distributing energy efficiency ("EE") kits in October to low income customers who qualify for NEEP but were unable to receive the in-home services. The EE kits will contain five LED bulbs, a standard kitchen faucet aerator and information on DESC's portfolio of residential DSM programs. DESC anticipates that it will maintain the EE kit distribution as a supplement to the program for homes that do not receive in-home services.

If you have any questions or need additional information, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

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